

Rolling out your garbage – Your guide to automated garbage collection



Prohibited Materials

- **Special Handling Materials**
- **Any un-bagged garbage/waste**
- **Electrical equipment**
- **Dirt, sod, rocks**
- **Woody material over 0.5 meters in length and 1 cm in diameter**
- **Bricks, metal or concrete**
- **Construction/renovation materials/demolition**
- **Auto parts**

For a complete list refer to:

Waste Management

Bylaw #972-21

www.town.vauxhall.ab.ca

Garbage will be collected in your area using rolling carts. Please read the instructions carefully on how to use your cart.

Be cart smart

1. Bag all garbage before placing it in the cart.
2. Place only your regular household garbage inside the cart. Do not place prohibited materials in your cart (see prohibited materials)
3. Keep the lid closed at all times. Lids that are left open on collection day can be damaged when the cart is emptied.
4. Do not jam or overfill garbage into the cart. Garbage must be able to fall freely when the cart is tipped. Overfilled carts will not be emptied.
5. Do not leave garbage beside or on top of your cart. Only garbage inside the cart will be collected.
6. Regularly rinse out your cart with a hose or a vinegar/water solution to control odours.
7. Roll out cart regular service/pick up will be provided once per week beginning Monday and ending Friday excluding Holidays.
8. Roll out cart by 7:30 a.m. on collection day to collection point.
9. Inclement weather and operational disruptions and emergencies may interrupt service from time to time.
10. Where any premises are serviced by a lane the cart shall be placed adjacent to the lane.
11. Where any premises not serviced by a lane, carts shall be placed as close as possible to a traveled portion of adjacent street as not to interfere in any way with vehicular or pedestrian traffic.
12. Ensure wheels/handles are facing inwards towards your home, be sure there is one meter of clearance on all sides of the cart and overhead – this includes parked cars, fences, and trees beside or above.
13. Carts will not be collected from within premises or by entering private property.
14. The Town promotes RECYCLING for those products that can be recycled. **ASK AT OUR LOCAL DEPOT.**

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Frequently asked Questions

Can I use my existing garbage cart or can?

No, only your new rolling cart is compatible with the automated collection trucks. This is why we have supplied a cart to every household.

What if I have more garbage than can fit in one cart?

No person shall allow Waste to spill over or accumulate on any lane, street or adjoining public or private property. Every person will ensure that all waste is kept within their Roll-Out Cart with the lids on and closed.

How full can I fill my cart?

Carts should not be filled beyond the manufacturer's recommended load rating. For collection purposes the cart lid must be completely closed after the garbage is placed inside. Lids that are left open can be damaged during the collection process and cause litter problems. Garbage must be able to fall freely when the cart is tipped.

How can I identify my cart?

Each cart has an individual serial number which will enable the Town crew to find and identify the residence to which the cart belongs. Residence should record the carts serial number for reference.

What is the charge for a replacement cart?

The cost of a replacement cart will be \$100.00 each.

What do I do if I rent my house?

Carts will be issued to the residence and it will be the responsibility of the property owner to ensure carts are maintained in a clean, safe and secure manner.

What happens if I move?

Rolling carts will remain at your current property. Each cart has a serial number which is associated to the residential address to which it was delivered. Ensure it is left in a secure location.

Where should I store my cart?

You can store your cart in or on your property till next collection day.

What happens if my cart is damaged, lost or stolen?

Please contact the Town Office immediately @ 403.654.2174 and each circumstance will be evaluated, and if your cart is stolen or damaged through neglect or misuse, we will replace at your expense. Any problems with the cart (e.g. lids, wheels) we will replace or have the cart repaired.