



Vauxhall & District Regional Water Services Commission

Noticeable Water Taste/Odour Issues

UPDATE: Noticeable Water Taste/Odour Issues

The Vauxhall and District Regional Water Services Commission is providing a status update with respect to the ongoing taste/odour issue in Vauxhall, Enchant, and Hays.

Although the issue has yet to be fully resolved, the chemical and treatment adjustments applied over the last 6-8 weeks have made some improvement based on taste tests and some community feedback. It will take some additional time for continued improvement as treated water continually passes through the entire regional system to the end of the transmission lines and finally reaches the hamlets of Enchant and Hays. Hays and Enchant will experience change after it is noticed in Vauxhall.

The Commission has also engaged additional specialists in an effort to continue addressing the taste/odour challenges being experienced. **It is important to note that water continues to meet all Alberta Environment approvals and drinking water standards.**

It is suspected that some organics within the raw water reservoir have been contributing to the ongoing taste/odour issue. Operators have been incrementally adjusting the dosage of powder-activated carbon (PAC) – a tool often used mitigating taste/odour issues.

We recognize the inconvenience and appreciate the patience and support water users have shown as we continue to work through these challenges doing our utmost to address the situation.

For any questions or to submit feedback, please submit using Service Tracker:

<https://www.mdtaber.ab.ca/p/service-tracker>

Category Type: Utility Services

Request Type: Potable Water

This will help us to better track, monitor and respond accordingly.